# GUEST RULES

**Property Access and Building Hours**

- The front Purina Farms entrance/exit gate is manned daily by a security guard from 6a.m. – 6p.m. to allow access to the property. Gates may be closed outside of these hours, but access to and from the property is still possible by pushing a call button at the gate or calling security at 636-221-1428 or 314-982-2217. The exit gate automatically opens to allow guests to leave.
- Regular Purina Event Center building hours are 6a.m - 6p.m. unless otherwise posted.

**Clean-up**

- Guests are responsible for cleaning up after their dogs. This includes properly disposing of waste and using designated relief areas and the public x-pen area on the East side of the Gateway Hall for all elimination needs.
- Designated stations throughout the facility should be used appropriately (i.e. watering station should not be used for waste or other materials and bathing tubs should not be used for cleaning crates.)

**RV Lots** - *(Lots are reserved for camper(s) defined as a motorhome or trailer designed for overnight camping. See overnight camping guidelines for full guidelines - https://www.purina.com/pdf/purina-farms-camping-guidelines)*

- RV spaces must be pre-reserved. The Purina Farms RV lots can only be reserved by participants in events taking place on property. All RVs and accompanying cars must have visible parking tags provided by Purina Farms security. No sharing of hook-ups.
- For safety reasons, no open fires (including fire pits) are allowed on the property.
- In case of inclement weather, see the inclement weather procedures section of the rules.
- Contact us at rvparking@purina.nestle.com or (866) 979-2488 with any questions about overnight camping in the Purina Farms RV lots.

**Vehicles**

- Guests may not bring or use motorized vehicles on the property unless a medical condition requires the use of one. Documentation must be presented upon request by Purina Farms staff. An organization can rent motorized vehicles for use to help shuttle their participants around the property. Appropriate waivers must be signed before rentals may be driven on property.
- Golf carts may not be parked on sidewalks. Designated golf cart parking is available in the North parking lot of the Purina Event Center.
- Please obey all posted traffic signs. The speed limit on property is 15 mph. For the safety of our guests, all vehicles must yield and give right of way to the Purina Farms wagon rides.
- Guests may ONLY stay overnight on the property IF they have a pre-reserved site in the RV lot AND if they are in a vehicle designed for overnight camping (motorhome or trailer).

**Vendors**

- Vendors must abide by all Purina Farms guest rules in addition to the guidelines outlined by the organization renting the facility.
- Vendors must start moving out of the event area at most 30 min after the end of the event. Vendor set-ups can't be left in the event area in-between events unless otherwise pre-approved by Purina Farms Manager.
- Vendor trailers must be parked in a designated parking spot.
- All vendors and their proposed products and services are subject to advance approval by Purina. Purina reserves the right to deny a vendor's participation for any or no reason. Vendors may not sell, distribute, sample, or promote cat or dog food, commercially packaged pet treats, or other pet-consumable products that, in Purina's sole discretion, compete with, or could reasonably be viewed as substitutes for, products offered by Purina. Purina may approve complementary, specialty, artisan, or incidental pet-consumable offerings on a case-by-case basis, in its sole discretion. Approval is specific to the vendor, products, and event identified in the request and does not constitute approval for future events.

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**Grooming**

- 20 amps of electric service available per assigned space inside the facility.
- All grooming in The Great Hall must be on 4mil plastic that covers the floor.
- Rubber caps for the tables are available if tables appear they will damage the flooring.

**Food and Beverage**

- Need to be purchased through the on-site food service and catering company.
- No outside food or beverage, or outside food service/catering company, is allowed on the Purina Farms property (unless organization receives written permission from Purina Farms management).
- Any violation will be reported to the AKC or the appropriate sanctioning entity of the event.

**Crating**

- Crating in The Great Hall is determined by the organization hosting the event. It will not be dictated or enforced by Purina Farms. All crates must be on a solid type of matting that won't allow liquids or other substances to seep through on to the floor. Every crate on property needs to have a crate tag with the dog or cat's information and the owner's contact information in case of emergency.

**Security and Overnight Crating**

- Dogs may only stay overnight in the facility if the organization has arranged for overnight security through Purina Farms. It is at the discretion of the organization hosting the event.
- Guests may not be in the building after the building closes for the night at either 10p.m. or 11p.m. as posted.

**Dogs**

- No dogs are allowed, except for service dogs: in the Checkerboard Café, on the second floor of the Purina Event Center (unless given prior permission) and in any restroom or human bathing area.
- All dogs are required to be on-leash at Purina Farms at all times (except when crated or as required to be judged.)
- No swimming (dogs and people) allowed in any ponds on the property.
- No dogs should be left unattended in the off-leash exercise areas or the public outdoor x-pens around the property.
- Dogs are not allowed on the tractor pulled wagon.

**Parking**

- No parking in the following areas: Fire lanes, inside either Hall (No vehicles are allowed to drive inside either hall) or on the sidewalks leading into either Hall except where loading and unloading is designated. In addition, no driving is allowed on sidewalks.
- Driving or parking on any grass at Purina Farms is prohibited.
- All guests must abide by the 15-minute unloading/loading parking time limit designated around the Purina Event Center.

**Photography**

- By entering Purina Farms, you voluntarily consent, for yourself and any minors or pets entering with you, to being photographed and/or videotaped while at Purina Farms. You grant permission to Nestlé Purina PetCare Company and its affiliates, successors, and assign ("Purina") to use photographs and videos of your visit to Purina Farms, or any portion, in any manner in print, electronic and/or in any other media, worldwide, forever. You also waive any claims that you may have against Purina, based upon the use of your photo/video, including, but not limited to, any claims for invasion of privacy, violation of the right of publicity, libel and copyright infringement.

  The use of drone photography is strictly prohibited on property.

**Supplies**

- Duct tape may not be used in the building. Only painter's tape and gaffer's tape can be used on the floor and walls of the facility.

**General**

- No helium balloons in either hall. Balloons can be used in the Founder's Room (with approval from Purina Farms management). No glitter, confetti or candles allowed.
- Public intoxication is prohibited at Purina Farms.
- No exercise pens allowed around the front and back of the Purina Event Center or the grassy area adjacent to the East side of the Gateway Hall. Overall, exercise pens around the perimeter of the entire building are strongly discouraged. Any exercise pens on designated grassy areas should not have a flooring/covering to prevent damage to the grass.
- Shavings may not be used on any grass around Purina Farms.
- All organizations shipping items to Purina Farms should ship to "Purina Event Center Warehouse, 320 Checkerboard Loop, Gray Summit, MO 63039." Boxes must be clearly marked for the organization. Organizations ship at their own risk. Receiving charges apply.
- All veterinary exams, tests, and medical procedures must take place only in the Service Center unless an exception has been approved by Purina Farms management.
- All guests and their dogs must remain on the part of the property owned by Purina Farms. Trespassing on Purina Animal Nutrition property is forbidden. Purina Farms and Purina Animal Nutrition are not affiliated. Property map showing divisions can be provided upon request.
- Children must be supervised and accompanied by an adult at all times when on the grounds (including the Purina Farms Visitor Center and especially on the balcony at the Purina Event Center).
- Guests accept personal liability with respect to any claim made in respect to any damage or injury caused by their dogs or dogs in their possession.
- No selling of puppies, kittens, dogs or cats on the premises.
- Smoking, including the use of electronic cigarettes, is prohibited in buildings.
- No hunting, tent camping or swimming.
- **Weapons of any kind, illegal drugs and fireworks are not permitted on the premises.**
- Purina Farms logs all lost and found items and stores them in a locked area. Please email Purina Farms at purinafarms@purina.nestle.com or call 1-888-688-PETS (7387) to retrieve a lost item. Proper identification must be shown in order to claim an item. Unclaimed larger items left on the property longer than 10 days will be thrown away. Smaller unclaimed items will be held for 30 days before being disposed.
- Guests are expected to demonstrate responsible pet ownership and responsible pet care while on the property as well as promote the overall health and well-being of pets. Any witnessed behavior or actions that are contrary to this will not be tolerated and should be reported to Purina Farms management.
- Commercial business activities are prohibited on Purina Farms property unless pre-approved by Purina.

**Special Notes:** Purina Farms staff reserves the right to refuse entry to any party/person or animal and retains the right to remove any person or persons and/or any animal from the premises (with no refund if applicable) in order to ensure the safety and enjoyment of any and all guests, including dogs and cats. Purina Farms is not responsible for the actions of any guest to the property, including animals. Guests are solely responsible for the actions of themselves and animals attending with them and shall indemnify and hold harmless Purina Farms and any other entity engaged in the particular event being attended from any and all claims arising out of the guests' actions and from any damage, injury or loss to persons, pets and/or property.

## INCLEMENT WEATHER

In the event a severe weather or tornado warning is issued for the immediate area, Site Security will notify the Purina Farms management team. The team will notify guests of an impending weather event via the property-wide public address system and via the storm siren and announcements. Guests will be asked to seek cover in designated areas marked as severe weather shelter areas inside the Purina Farms facilities (those in the outdoor event areas should seek cover in one of the indoor facilities on the property). Areas at the Purina Event Center include the Gateway Hall, restrooms, South stairwell and the Great Hall if necessary. Areas at the Visitor Center include the bathrooms and indoor theater. After the weather event ends, Purina Farms management teams will announce all clear.

- If weather is extreme after-hours, then security will unlock the Purina Event Center to allow overnight guests to come into the building with dogs at any time. If you are unable to make it to a designated weather shelter, the Service Center is also open 24/7 for campers to seek cover.
- Should the weather look threatening, Purina Farms Security will go around the RV lot to notify overnight guests to seek shelter. Security will also visit the outdoor event areas around the property to let guests know there is threat.

## IMPORTANT CONTACT NUMBERS

**IN CASE OF EMERGENCY, CALL SITE SECURITY ..... 636-221-1428**
**IF LIFE-THREATENING, CALL 911 AND THEN CONTACT SITE SECURITY**

**Boles Fire Protection District..... 636-742-2313**

**Meramec Ambulance District..... 636-451-5816**

**Washington Veterinary Clinic ..... 636-239-5445**

**Pacific Animal Hospital ..... 636-257-2100**

**St. Louis Animal Emergency Clinic (24 hours)..... 314-822-7600**

**Webster Groves Animal Hospital &**
**Urgent Care Center (24 hours) ..... 314-968-4310**

**Franklin County Sheriff Department..... 636-583-2560**

**Mercy Hospital in Washington, MO..... 636-239-8000**

**SSM Health St. Clare Hospital ..... 636-496-2000**

**Fox Creek Veterinary Hospital..... 636-458-6569**

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